

TERMS & CONDITIONS

a must read



MAKEUP
BY *Nats*

The reference to "I," "me," and "my" in these Terms and Conditions pertains to "Makeup by Nats." These terms apply to all makeup & hair services provided by Nats as well as any artist/assistant working on their behalf.

By booking or paying the deposit, you agree to these Terms and Conditions and are responsible for understanding and complying with them. These T&C's are non-negotiable.

BOOKING *process*

An enquiry isn't considered as a booking. Once enquired, you will receive a custom quote (valid for 7 days only).

A **deposit of \$150** is required to book and secure a wedding date. **This deposit is Non-refundable and Non-transferable** and will be confirmed once received into the nominated bank account.

An Invoice for the outstanding amount will be sent 4 weeks out and is due 1 week prior to the wedding date.

Last minutes enquires and bookings (less than 14 days) required full payment upfront to secure the wedding date.

Any changes or amendments to the booking can be made no more than 10 days prior to the wedding date. The artist reserves the right to refuse any additional services that can not be committed.

CANCELLATION *process*

All cancellations are required in writing via email or text message.

The deposit is non-refundable and non-transferable

In a unlikely event, if I'm unable to attend the wedding due to sickness or emergency. I will ensure that my team will attend all services booked as per the same standard offered by me. If the services are not required by my team, a refund of 100% deposit can be made.

TRAVEL *fees*

Travel can only be provided to **booking with 3 or more clients**. If less, this services can be attended at the Home Studio in Hamilton.

Travel Fee is \$80 within Hamilton, \$100 for rural suburbs of Hamilton, flat rate of \$180 to South, East Auckland & \$200 for outskirts of Auckland. Any other destinations will incur \$1 per km + return.

EARLY MORNING *fees*

Early morning fee will be applied of \$50 flat rate if services are required to commence before 6am.

If my services are required at 8am onwards and travel distance is more than 3 hours. Accommodation is required to be arranged the night prior at the client's cost.

HEALTH & SAFETY *guidance*

Neither I nor my assistants are responsible for allergic reactions to products. It is your responsibility to notify me in advance of any hypersensitivity to makeup products. By agreeing to these Terms, you release us from all liability in such cases.

Myself and my assistants reserve the right to stop work if any clients display antisocial behavior, contagious symptoms, or any other behavior that makes us feel unsafe or uncomfortable.

Children must be supervised by a responsible adult at all times. Neither I nor my assistants are liable for any injuries sustained by a child in the service area.

If I am unable to attend your appointment, I may arrange for an alternate makeup artist as my replacement. I will provide as much notice as possible if I cannot personally attend.

SOCIAL MEDIA *usage policy*

I will capture photos and videos of you and your wedding day for social media purpose.

This content may be used for professional portfolio and marketing purposes, including but not limited to social media platforms, websites, advertising, promotional materials, educational content, and publications.

If you do not consent to any photography or videography being captured or used for portfolio and marketing purposes, this must be communicated in writing via email before payment of the booking deposit. Requests submitted after the deposit has been paid cannot be accommodated.

BRIDAL *trials*

Bridal Trial are recommended 1-2 months prior to the wedding date and not later than 4 weeks. All bridal trials will be held at the home studio in Hamilton.

Choosing to not book a bridal trial will come to a understanding that I will not guarantee your wedding day ideal Inspired makeup look.

DESTINATION *weddings*

Destination wedding will incur a separate wedding package and booking process.

If travel is required by Air, the deposit will be considered as the booked flight itinerary under my name and is non-refundable and non-transferable. If any amendments are required to the booked itinerary, it will be under the client's own cost. Air Flight Itinerary should be booked with 20KG Main Luggage and 7Kg Hand Luggage in order to bring all my tools and equipment. Air Ticket booking preference would be to arrive to the destination in the morning of the day before the wedding and leave in the evening of the next day after the wedding.

Air Itinerary, Accommodation, Car Rental will be booked and provided by the client.

If client would like to book a bridal trial at the destination prior to the wedding, this can be attend a day or couple of days before the wedding when I arrive to the destination.